

## "HOT TIPS" For TICKETS AND LESSONS

**Group Leader:** Represents his or her group at the Ticket Office "Group Window" (please only one leader per group!).

**Responsibilities:** Ticketing, changes in ticketing and payment. The group leader is the contact person anytime there is an injury or incident within that group. All members of the group, including non-skiers and non-boarders should be aware of the emergency message boards at the bottom of each lift. The message board at the bottom of Raven Lift has great visibility and should be watched throughout the day.

1. Send or fax in all group worksheets and rental forms two weeks in advance. Reservations are confirmed soon after they are received. List each group member's name on the worksheet. Any minor changes can be made on first day of skiing.
2. First Day: Pick Up Lift and Lesson Tickets at Group Window.

**Payment (Only one form of payment will be accepted!):** (Two options available)

- Option 1. Pay for lift tickets, rentals and lessons each day with one separate check at the Ticket Office "Group Window".
- Option 2. Pay for lift tickets, rentals and lessons at the Ticket Office "Group Window" on the final day of your trip. On the first day, we will take a blank check or a credit card imprint to insure payment on the last day. You need to make your payment **prior** to 1:00 PM at the "Group Window".

**Lessons:** For the safety of your group's members we recommend a 1<sup>st</sup> Day Skier or Boarder for new skiers or the 2<sup>nd</sup> Day Skier or Boarder for skiers who have only skied a few times before. Skiers and boarders who have the most training, experience fewer injuries. The Ski School is fun and very affordably priced. Please remember that all ticketing changes must be done prior to 1:00 PM.

**Rentals:** Please refer to Hot Tips for Group Rentals on reverse side of Rental Liability Release Agreement.

**Hot Tip 1:** *Group Tickets can be picked up after 3:00 PM the day before at the Group Window!*

**Hot Tip 2:** *Save time on Special Ticketing items such as: Tots, Wolf Pups, Hot Shots, 1<sup>st</sup> Day Beginner Skiers/Boarders by purchasing for the next day - after 3 PM on the first day of skiing. These tickets can be issued only one day at a time.*

**Hot Tip 3:** *Tickets can be returned or changed prior to 1:00 PM. Unused tickets that are returned or exchanged after 1:00 PM are charged to your group.*

**Hot Tip 4:** *List Ski School skiers or boarders on the appropriate Rental Form first. This expedites getting those skiers to class quicker!*

### Wolf Creek Ski Area

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